Make the forms much less complicated.

Significantly lessen the response-time after submitting forms. Consider that (and inform erate reps that when they call (generally 4-6 months after forms are submitted) and request information that school personnel haven't been sitting at their desks with the erate form s in front of them awaiting their call. They mistakenly assume that the material is fresh in our minds and that we have the form handy.

So often requests are denied because there is not enough left for schools that don't have lots of students who get free lunches. All schools need help.